

# *Access Simplified* **Dedicated support, personalized to you**

**Are you or your child starting CRENESSITY?  
Neurocrine Access Support is a free,  
comprehensive program you can count  
on to provide the support you deserve.**

A program that puts patients first  
at every stage of treatment, including:

- Navigating insurance and financial assistance options
- Coordinating medication delivery right to your door
- Connecting you to the right resources when you need them most



Kristy and Grant

# Your Care Coordinator—your partner for one-on-one support

Starting a new medication can come with a lot of unknowns. But with Neurocrine Access Support, you'll have a Care Coordinator by your side from the start. Here's what you can expect:



**A welcome phone call within 1 business day after the pharmacy receives your prescription.** During this call, your Care Coordinator can help you understand your insurance, learn about financial support options, and answer many of your questions.

**Please answer this important call. It is required in order to process and fill your prescription.**



**Insurance coverage and financial assistance if you need it.** Your Care Coordinator will work with your doctor's office and insurance plan to support the process of getting your or your child's CRENESSITY prescription approved. They will also review financial support programs to determine which options may be best for you.



**Scheduled medication delivery straight to your doorstep.**

When the first CRENESSITY prescription is ready to send, your Care Coordinator will call you to help set up delivery.



**Ongoing support.** Your Care Coordinator will reach out to check in on you or your child during your entire CRENESSITY treatment experience.

**We will call you with important information about your or your child's CRENESSITY prescription.**

**Please answer all phone calls from your Care Coordinator.** They will call you from the Neurocrine Access Support phone number:

**1-855-CRNSITY (276-7489)**

Be sure to save the program contact information so you never miss a call.

**But you don't have to wait—you can always call us if you have questions.**

- A Care Coordinator is available  
**8 AM to 8 PM ET, Monday through Friday.**
- Have a specific medical question?  
You can also call your Care Coordinator to be connected with a pharmacist who's available 24/7 to answer any questions you may have.



**Scan or [click here](#) to save our contact information.**

**CRENESSITY is provided through a specialty pharmacy called PANTHERx Rare**

Unlike regular pharmacies, specialty pharmacies serve individuals with complex or rare conditions and provide the medicine and other services required for a successful treatment experience. Your CRENESSITY pharmacy, PANTHERx, has specific expertise in partnering with you to manage these more complex and long-term health needs.

# We can help with your CRENESSITY medication costs. No matter your situation, we're here to support you

**9 out of 10 people taking CRENESSITY pay \$10 or less per month for their prescription. Most pay \$0.\***

We know that dealing with insurance and medication costs can feel overwhelming. That's why your Care Coordinator is here to help every step of the way. They'll work closely with your healthcare provider to navigate insurance approvals and find the best coverage options for your or your child's CRENESSITY prescription—regardless of your insurance.



Susan, Paul, Liam, Grant, and Kristy

# Your guide to our financial support options

**You can expect to pay \$0 out of pocket for your CRENESSITY prescription if you have commercial insurance.\***

- If you get your health insurance through your employer or through the Health Insurance Marketplace (also known as the *Exchange*), you have what's called commercial insurance.

**Did you know? If you have commercial insurance, our Copay Savings Program will be applied automatically by the pharmacy.**

**QuickStart Program: Insurance delays?  
Receive a free 30-day supply of CRENESSITY.\***

- With our QuickStart Program, we're committed to help you or your child start on CRENESSITY without delay. You may receive 30 days of free CRENESSITY while we wait to hear back from your insurance provider. Your Care Coordinator will review your information to determine if you qualify.

**Patient Assistance Program (PAP):  
You may qualify for free CRENESSITY.\***

- If you don't have insurance, your insurance doesn't cover CRENESSITY, or you lack the financial resources to pay for CRENESSITY even if you do have insurance, the PAP was designed just for you. This program provides medication at no cost, acting as a safety net for those who may not have the means to pay for their medication.\* Eligibility for PAP varies, and your Care Coordinator will review your information to determine if you qualify.



**Insurance change? We will help to ensure there is no disruption in receiving your CRENESSITY prescription.\***

- Let your Care Coordinator know if your insurance situation changes to minimize or avoid any delays.

# Neurocrine Access Support is here to support you



Getting your prescription doesn't have to be complicated. Neurocrine Access Support makes it easy to start and continue on CRENESSITY.

We're always just a phone call away:  
**1-855-CRNSITY (276-7489) 8 AM to 8 PM ET,**  
**Monday through Friday.**

Be sure to answer calls from this number,  
as they are from your Care Coordinator  
with important updates about your  
CRENESSITY prescription.



Please scan or click to  
visit our website for  
more information on  
Neurocrine Access  
Support for CRENESSITY.

[www.NBIaccess.com/cft-pt](http://www.NBIaccess.com/cft-pt)



Paul