

Access Simplified **Discover Neurocrine Access Support**

Dedicated assistance with every CRENESSITY prescription

Neurocrine Access Support for CRENESSITY is a free, comprehensive program designed to ensure your patients receive the support and guidance they need to start and continue on their medication.

The program helps to streamline the insurance approval process by providing a dedicated Care Coordinator so that you can stay focused on providing high-quality patient care. The Care Coordinator will work with an experienced clinical pharmacist to offer your patients one-on-one guidance to answer any questions about CRENESSITY and accessing their treatment.



The Care Coordinator will help with:

- Identifying financial assistance options for your patients
- Benefit verification alongside your office (i.e. prior authorizations, appeals)
- Minimizing access delays

Neurocrine Access Support is committed to providing your patients with the support they need for a successful journey with CRENESSITY.



Paul, Patient Ambassador

Benefits for you, your staff, and your patients



For you

Experienced clinical pharmacists partner with you to support your personalized care plan for each patient prescribed CRENESSITY



For your staff

A dedicated Care Coordinator provides comprehensive assistance navigating the insurance process



For your patients

The same dedicated Care Coordinator will provide one-on-one support to help your patients start and continue on CRENESSITY



Exclusive pharmacy partnership with PANTHERx Rare

PANTHERx is the exclusive specialty pharmacy that distributes CRENESSITY to ensure a reliable and consistent experience for you and your patients. The pharmacists, trained in rare or complex diseases, can support a personalized care plan for your patients, including direct patient counseling.

The dedicated Care Coordinator will contact your patients to confirm essential details related to their CRENESSITY prescription, including personal and insurance information, and delivery preferences. Some patients may find these questions sensitive, so it may help to let them know what to expect. The Care Coordinator may also contact your office when refills are due.

PANTHERx Contact Information

NPI #: 1316213531

1120 Stevenson Mill Road, Suite 400, Coraopolis, PA 15108

Prescribe CRENESSITY with confidence

Neurocrine Access Support makes prescribing, accessing, and receiving CRENESSITY treatment easier with these steps.

- **1 Simple Prescribing Options**

For the most streamlined experience, submit a CRENESSITY Enrollment Form to PANTHERx, available on our website at NBAccess.com/prescribe-cft. You can also choose to fax, call, or ePrescribe via your electronic health record (EHR) system.*
- **2 Care Coordinator Outreach to Your Patients**

Once PANTHERx receives a prescription, a dedicated Care Coordinator will contact your patient. So patients don't miss important information about their prescription, remind them to expect a call from, and to save, the Neurocrine Access Support phone number **(1-855-CRNSITY [276-7489])**.
- **3 Benefit Verification Alongside Your Office**

A dedicated Care Coordinator will verify your patient's insurance and help enroll eligible patients in financial support programs, if needed.† They may also reach out for any necessary clinical information to help process prior authorizations or appeals. Neurocrine Regional Patient Access Managers (RPAMs) can help navigate more complex insurance requirements.
- **4 Prescription Fulfilled and Shipped Directly to Your Patient**

The Care Coordinator will schedule fast and reliable delivery to their door. If your patient opts in to program communications, a Welcome Kit with helpful information and resources will accompany the first prescription. Remind your patients to expect a call to schedule delivery.

We understand navigating insurance coverage can be challenging, but with the help of Neurocrine Access Support, **9 out of 10** people taking CRENESSITY have **received approval through insurance**.¹



*Contact your IT administrator to update your EHR system if CRENESSITY is not available.


†Additional terms and conditions apply.


Reference: 1. Data on file as of June 2025.


Our goal is to help your patients start and continue on CRENESSITY treatment


9 out of 10 people taking CRENESSITY pay \$10 or less a month. Most pay \$0.¹

We proactively assess your patient's eligibility for savings programs or other financial assistance to help ease the cost of treatment.

 **Commercially insured patients?**
CRENESSITY Savings Program: Your patients can expect to pay \$0 out of pocket for their CRENESSITY prescription if they have commercial insurance.*

 **Delays with insurance?**
QuickStart Program: In the event of delays with insurance coverage, we offer 30 days of free CRENESSITY for new patients.*

 **Patients without insurance or resources?**
Patient Assistance Program (PAP): The PAP is here to help patients who do not have insurance, whose insurance doesn't cover CRENESSITY, or who lack the financial resources to pay for their prescription. This program provides medication at no cost, acting as a safety net for those who may not have the means to pay for their medication.*

 **Changes in coverage?**
In the event of a change in insurance, we will help ensure there is no disruption in CRENESSITY. It's important that you or your patients inform your Care Coordinator of any insurance updates as soon as possible.

Confidently prescribe CRENESSITY knowing your patients will have access to dedicated, timely support, no matter their circumstances.

You and your patients can call your Care Coordinator at **1-855-CRNSITY (276-7489) anytime 8 AM to 8 PM ET, Monday through Friday**. Remind your patients to save and answer calls from this number, too.



Scan or [click here](#) to visit the Neurocrine Access Support website for more information.

*Additional terms and conditions apply.

Reference: 1. Data on file as of June 2025.