

You've been prescribed CRENESSITY®— Let's take the next steps together

Starting a new treatment can feel overwhelming. That's why we created Neurocrine Access Support, a free, comprehensive program you can count on to provide the access and financial support you deserve.

Read on to learn what to expect next.



Kristy and Grant

Your doctor prescribes CRENESSITY for you or your child

Once you or your child is prescribed CRENESSITY, Neurocrine Access Support will process your prescription with a specialty pharmacy called PANTHERx Rare and will send confirmation of your enrollment to your doctor within 1 business day.



Did You Know?

Specialty pharmacies are different from other pharmacies because they offer enhanced services for patients with rare or complex diseases. To ensure you have the resources you need, CRENESSITY is only available through PANTHERx.



Paul

2 Welcome call with your dedicated Care Coordinator

Your dedicated Care Coordinator will call you from **1-855-CRNSITY (276-7489)** within 1 business day of PANTHERx receiving your or your child's prescription. This welcome call will take about 20 minutes to complete, so if you need to reschedule for a more convenient time just let them know.

If your Care Coordinator misses you, they will reach out 2 more times. And you can call them back at the same phone number from 8 AM to 8 PM ET, Monday through Friday.

Your prescription can't be filled until this call is completed.

Scan the QR code or [click here](#) to save the number to your phone now.



During this initial call, your Care Coordinator will get to know your or your child's treatment plan as well as:

- ✓ Share how Neurocrine Access Support can assist you
- ✓ Confirm your medication history
- ✓ Verify your insurance coverage
- ✓ Discuss financial support options to ensure you are paying the lowest possible cost for you or your child's medication
- ✓ Connect you with a pharmacist if you have any clinical questions about your condition or CRENESSITY

3 We'll verify your insurance

9 out of 10 people taking CRENESSITY have received approval through insurance.

Your Care Coordinator will assess your insurance coverage, which may take some time—anywhere from a couple of days to several weeks—and includes:

- ✓ Checking if your insurance requires special approval (prior authorization) before your first prescription
- ✓ Working with your doctor to gather the necessary information to obtain insurance coverage

Your Care Coordinator will work with your doctor to navigate the process and help manage any delays that come up.



Did You Know?

Insurance plans and types vary, which can affect how quickly your medication gets approved.

If coverage is delayed, don't worry—we're committed to help you start on CRENESSITY right away.

The QuickStart Program offers a free 30-day supply of CRENESSITY.* Your Care Coordinator can explain this program and enroll you if you qualify.

Actor portrayal



We help lower your CRENESSITY medication costs. No matter your situation, we're here to support you

The cost of CRENESSITY should not be a hurdle to accessing your medication.

Neurocrine Access Support offers many financial assistance programs. Your Care Coordinator will explain the available options and help find which one is right for you.

CRENESSITY Savings Program

You can expect to pay \$0 out of pocket for your CRENESSITY prescription if you have commercial insurance.* If you qualify, our Copay Savings Program will be applied automatically by the pharmacy.

- If you get your health insurance through your employer or through the Health Insurance Marketplace (also known as the *Exchange*), you have what's called commercial insurance.

Patient Assistance Program

If you don't have insurance, your insurance doesn't cover CRENESSITY, or you lack the financial resources to pay for CRENESSITY, the Patient Assistance Program will provide medication to you at no cost.*



Did You Know?

9 out of 10 people taking CRENESSITY pay \$10 or less each month. Most pay \$0.*



CRENESSITY is delivered

- ✓ Neurocrine Access Support provides fast and reliable delivery of CRENESSITY, directly to your door. Your Care Coordinator will call you before the initial shipment from PANTHERx to schedule a delivery time and place that is convenient for you—home, work, or wherever you'll be! This call could take about 20 minutes so that your Care Coordinator can help ensure a smooth delivery process.
- ✓ You will also have the option to speak directly with a pharmacist about how to take CRENESSITY and information about how and where to store it. The pharmacist can also answer any other questions you may have about your treatment plan.



Susan, Paul, and Liam



Answer this important call to schedule your CRENESSITY delivery.

6 Check-in call with your Care Coordinator

Five days after your first CRENESSITY shipment, your Care Coordinator will call you to make sure you or your child received your medication, were able to begin treatment, and answer any questions you may have.

7 We schedule your CRENESSITY refill

About 10 days before your or your child's CRENESSITY refill is due, your Care Coordinator will call you. During this call, they will check in with you to see how treatment is going and to schedule a convenient refill delivery. You can also text to arrange your refills. Simply opt in to the texting service during the Neurocrine Access Support enrollment process.



CRENESSITY treatment, simplified



Starting a new medication can come with a lot of unknowns. But with Neurocrine Access Support, we're always just a phone call away.



Neurocrine Access Support for CRENESSITY is here for you, every step of the way.

To visit our website, please scan or click:
www.NBIaccess.com/cft-pt
for more information or call
1-855-CRNSITY (276-7489)

